

Reopening Policies, Procedures & FAQs

We are incorporating new standards to prioritize the safety of our guests and employees.
We have made some changes to our tasting experiences to ensure our guests and staff feel safe on our properties.

What We're Doing



Face Coverings

Winery staff will be wearing face masks for the safety of all our guests and to keep themselves safe.



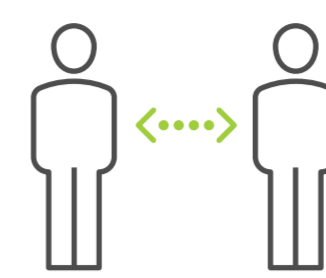
Clean Tasting Areas

Cleaning and disinfecting all tables, chairs and glassware will be to the CDC standards and completed between tastings.



Staff Sanitization

Our team is following all proper sanitizing and personal hygiene requirements consistent with CDC guidelines and have added hand-sanitizing stations available for your use while visiting.



Social Distance

Only stand-up tastings will be offered and held on our deck. Our tasting tables are spaced 6 feet apart, and our team members will host from 6 feet back as well.



Contact-Free

We will only be accepting credit cards and Apple Pay.

Thank You For:



Staying Home if You're Not Well

Please visit us only if you're feeling healthy.



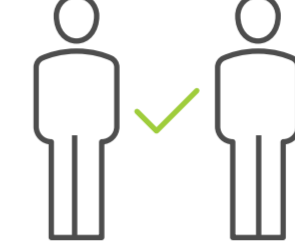
Reserving A Tasting

We ask that all tasting appointments be made in advance. Please call (707) 824-7319 to make your reservation. There are a limited number of reservations per day.



Wearing A Mask

All guests are invited to wear a mask in all areas until seated for a tasting or Deli meal.



Respecting Social Distancing

Keep a distance of 6 feet between yourself, staff and other visitors.



Keeping Groups Small

We are only able to accommodate groups of 6 or less at this time.



Agreeing

All guests voluntarily agree to assume all risks related to potential exposure to COVID-19 while on the premises.



Leaving Things at Home

Please refrain from picnicking and bringing any food, beverage or personal shopping bags.

FAQs

Are you open to the public?

Yes, we are open to the public from 10am-4pm.

The Wine Shop is open for retail purchases (no reservation required).

Winery tastings are available by reservation only. Call (707) 824-7319 or email us at Reservations@korbel.com.

The Korbel Deli is open to the public daily from 10am-4pm (no reservation required). Our outdoor deck will be available for seating on a first-come, first-served basis, and our host will let you know, upon arrival, if seating is available.

Can I order from the Delicatessen?

Please find our menu [here](#). (link) Call-in and take-out orders are welcome by calling (707) 824-7319. We now have a pick-up window for your convenience. To promote contact-free payment, we will only be accepting credit cards and Apple Pay.

Are tours available?

Sorry, at this time, tours have been suspended.

What is your reservation cancellation policy?

Please cancel 24 hours in advance.

How will I know my reservation has been booked?

You will receive an email confirmation letter.

What are your hours?

Tastings are available daily from 10am-4pm with a reservation. Reservation times are from 10am-3pm.

The Deli is open to walk-ins daily from 10am-4pm.

The Wine Shop is open daily to walk-ins from 10am-4pm.

What are you doing to disinfect between tastings?

We follow all proper sanitizing and personal hygiene requirements consistent with the Centers for Disease Control and Prevention (CDC) guidelines and have hand-sanitizing stations available for your use while visiting.

Our team will always be wearing face coverings to minimize contact with guests. Guests must wear a face covering at the winery at all times, unless tasting or eating.

Am I allowed to bring outside food or drink on property?

Outside food, beverages and picnicking are not allowed on the property, nor are personal shopping bags.

Are dogs allowed?

Dogs are only allowed in the redwood grove area adjacent to the delicatessen.

Do I have to wear a mask?

Guests must arrive at the winery wearing a mask.

For tastings, it can be removed once you have checked in and are at a designated tasting table.

For Deli guests, we ask that you wear a mask at all times, unless eating or drinking.

Will employees be wearing masks?

Yes, our team will always be wearing face coverings to minimize contact with guests.

Are reservations required?

Yes, advance tasting reservations will be required.

Groups of 6 or less (including non-tasters) will need to reserve their tasting by calling (707) 824-7319 or emailing us at Reservations@korbel.com. Unfortunately, at this time, we cannot handle groups over 6 people.

There will be a limited number of reservations per day based on available space.

What tasting experiences are available?

We will be offering a new tasting menu, which will include 4 selections:
- Marketplace: Complimentary (3 Tastes)
- Discovery: \$5.00 (4 Tastes)
- All Bubbles: \$10.00 (5 Tastes)
- Family (Wine Club Only): Complimentary with Wine Club Membership

Only stand-up tastings will be offered, and they will be held outside on our deck, adhering to the 6 ft. social distancing requirements.

Is the Wine Shop open?

Yes, the Wine Shop will be open daily for retail purchases. Face coverings will be required, and social distancing will be observed. Advance orders are welcome by calling (707) 824-7316. To promote contact-free payment, we will only be accepting credit cards and Apple Pay.

Additional questions?

Please contact us at info@korbel.com or (707) 824-7316.